



QUALITY, ENVIRONMENTAL, AND OCCUPATIONAL SAFETY POLICY

AGILOX Services GmbH is an internationally operating organization that develops, produces, distributes, and services highly intelligent products for the intralogistics sector.

Our success is based on the expertise and competence of our employees, as well as the trust our partners place in us. We work diligently to stay at the forefront of technology to offer our customers quality, reliability, and future-proof solutions.

We offer products, goods, and services in compliance with relevant legal and regulatory requirements that meet or exceed our customers' criteria, aiming to increase their satisfaction.

Our success is grounded in our ability to continuously improve the quality of our activities, processes, and products while ensuring the safety of people and the environment.

The aspects of health, safety, environmental protection, and quality are indispensable elements of our business operations. We expect our contractors, suppliers, and other business partners to also adhere to the principles outlined in this policy and our management system.

Our Principles

- Quality is an essential aspect of our organization's success, and we are committed to continually extending the concept of quality to all processes and services.
- We manufacture products as efficiently as possible according to the "zero-defect strategy," aligning with the requirements of our customers and partners.
- We maintain close collaboration with our suppliers to ensure they meet our high standards and requirements, making them reliable partners in our supply chain.
- We work closely with our customers to understand their needs and requirements, offering them tailored solutions that meet our high-quality standards.
- To deepen cooperation with customers and suppliers, we engage in regular dialogue to exchange feedback and evaluations, identifying and implementing improvement opportunities together.
- We consider our employees to be our most important resource and a key factor in our company's success. Therefore, we find it essential to enhance their skills and competencies through targeted training and development measures. This enables us to remain competitive while offering our employees attractive opportunities for recognition.
- Our leaders serve as role models, responsible for adhering to and implementing our Integrated Management System, and actively support the participation and involvement of all employees.
- We encourage our employees to actively develop and openly communicate optimization opportunities, focusing on continuous improvement.
- We ensure compliance with legal requirements and other applicable regulations in all countries where we operate, including guidelines for involving and engaging our employees and their representatives in matters of workplace health and safety.
- In cases of violations of our safety, health, environmental, and quality standards, we take decisive action to ensure adherence to the "zero-defect strategy" while protecting the safety and health of our employees as well as the environment.

- We have developed clear emergency plans and procedures to be prepared for various scenarios and to respond appropriately. After an emergency, we thoroughly analyze the causes and the course of events to learn from them and take measures to prevent future incidents.
- We ensure the safe handling and storage of chemicals, hazardous substances, and dangerous components.
- We actively pursue measures to reduce our ecological footprint and continuously set goals to improve our environmental performance.
- To minimize waste generation, we focus on waste prevention, recycling, and the reuse of materials.
- We have implemented measures to increase energy efficiency, such as using renewable energy sources, optimizing production processes, and introducing energy-efficient technologies.

Management and all employees reaffirm their commitment to these guidelines, emphasizing that continuous improvement ensures long-term competitiveness and success. This policy reflects our company's values and standards and is regularly reviewed to ensure it remains current and relevant.

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